



### **Delivery Times**

All standard deliveries are made between the hours of 8am and 4pm unless advised at the time of order.

Timed and out of hours deliveries are available for an extra charge.

### **Delivery Discrepancies**

Claims for transit damage or shortage cannot be accepted unless advised within 72 hours of unloading by email to [queries@naylor.co.uk](mailto:queries@naylor.co.uk)

Claims reported after 72 hours will not be accepted.

### **Vehicle Waiting Time**

It is a condition of every delivery that when the vehicle reaches its destination, the customer shall unload promptly.

In the event of delays, a waiting time charge will apply as per our standard terms and conditions:-

If a vehicle is waiting in excess of 1 hour for the customer to commence unloading, the following charges will be added to the invoice:-

Part Loads: £50.00 / hour and part thereof

Full Loads: £100.00 / hour and part thereof